



## GP Patient Survey 2024

Spinney Hill Medical Centre has recently received the "GP Patient Survey 2024". Below are some of the results.

- Helpfulness of Reception = **75%**
- Pts needs were met by GP = **88%**
- Pt had confidence with clinician = **92%**
- Pt involved with the decision = **94%**
- Overall experience at SHMC = **77%**

To view full details of survey, please visit <https://www.gp-patient.co.uk/>

## New Trainee GPs

We are happy to introduce our new GPs at Spinney Hill Medical Centre:

- Dr Y Shittu (ST3)
- Dr R Baidhya (ST3)
- Dr A Lakhani (ST3)
- Dr K Ishani (ST2)
- Dr G T Walker (ST1)
- Dr A Azmi (ST1)
- Dr K Savadia (FY2)

## New additions to the team

We are happy to introduce our new team members at Spinney Hill Medical Centre:

- Mehjebin Patel (Front Reception)
- Mariam Hassam (Admin)

## DNA APPOINTMENT

The surgery DNA rate is very high! If you know that you cannot attend, please let us know by email:

[shmc.c82024@nhs.net](mailto:shmc.c82024@nhs.net)

MONTH	TOTAL DNA'S
DEC 2023	351
JAN 2024	393
FEB 2024	341
MAR 2024	362
APR 2024	399
MAY 2024	358
JUN 2024	372
JUL 2024	399

## Flu Vaccines have been reserved for Eligible Patients



### VACCINATION

## COME TO THE SURGERY FOR YOUR FLU JAB !

### ELIGIBLE IN SEPTEMBER 2024

- Pregnant women
- All children aged 2 or 3 years old

### ELIGIBLE IN OCTOBER 2024

- Those aged 65 years and over
- Those aged 18 years to under 65 years in clinical risk group.
- Those in long-stay residential care homes

\*\*\*\*You will receive an SMS invitation to book yourself in for the Flu vaccination\*\*\*\*

## SystemOnline / NHS App

We currently have **7,302** registered patients who use SystemOnline / NHS App. This allows you to request for your repeat medication, view your Summary Care Record and view Detailed Coded data, like blood results. If you want to get yourself setup, please go to the following web link, complete the request form and return back to the surgery.

<https://www.spinneyhillmc.co.uk/appointments/online-services>

## Patient Participation Group

We are currently proactively trying to recruit new PPG Member's willing to get involved in

### Your surgery needs you!

Have you ever thought about joining our Patient Participation Group?



## Pharmacy First

You can be referred to the "Pharmacy First" service, where the pharmacist will call you to discuss your ailment and advice the possible medication treatment. This will allow you to receive alternative clinical guidance.



## Specialist Musculoskeletal Clinician Joined the surgery



Spinney Hill Medical Centre now has a specialist Musculoskeletal clinician who you are able to see you Face to Face every Wednesday & Thursday. If you have any of the following problems, then please call the surgery and request to be booked in with the specialist:

- All soft tissue injuries, sprains, strains and sports injuries
- Arthritis—any joint
- Problems with muscles, ligaments, tendons or bone EG: Tennis Elbow, Carpal Tunnel Syndrome, Ankle Sprains
- Spinal pain including lower back pain, mid-back pain and neck pain
- Spinal-related pain in arms or legs including nerve symptoms EG: Pins and Needles or numbness
- Post-Orthopaedic surgery

- 01 - The specialist will be able to assess you and diagnose what is happening.
- 02 - Give expert advice on how best to manage your condition
- 03 - Refer you on to specialist services if necessary / Refer for further investigation.