



GP Patient Survey 2023

Spinney Hill Medical Centre has recently received the “GP Patient Survey 2023”. Below are some of the results.

- Helpfulness of Reception = **74%**
- Satisfied with GP appt offered = **75%**
- Pts needs were met by GP = **82%**
- Pt had confidence with clinician = **91%**
- Pt involved with the decision = **88%**
- Pt given enough time with HCP = **72%**
- Overall experience at SHMC = **68%**

To view full details of survey, please visit <https://www.gp-patient.co.uk/>

New Trainee GPs

We are happy to introduce our new GPs at Spinney Hill Medical Centre:

- Dr Y Shittu (ST3)
- Dr V Kelly (ST3)
- Dr M Abdo (ST3)
- Dr K Ishani (ST2)
- Dr P De Silva (ST2)
- Dr G Walker (FY2)

New additions to the team

We are happy to introduce our new team members at Spinney Hill Medical Centre:

- Devika Valabhdas (Admin)

DNA APPOINTMENT

The surgery DNA rate is very high! If you know that you cannot attend, please let us know.

MONTH	TOTAL DNA'S
DEC 2022	391
JAN 2023	469
FEB 2023	437
MAR 2023	483
APR 2023	402
MAY 2023	530
JUN 2023	562
JUL 2023	468

Flu Vaccines have been reserved for Eligible Patients in September 2023



COME TO THE SURGERY FOR YOUR FLU JAB !

Flu vaccination is important because, while flu is unpleasant for most people, it can be dangerous and even life threatening for some people, particularly those with certain health conditions.

If you are **65 years old & above** you are eligible for the Flu Vaccination

If you are **64 years old & below and are Immunosuppressed**, you are eligible for the Flu Vaccination

You will receive an SMS invitation mid-August to book yourself in for the Flu vaccination.

SystemOnline

We currently have **6,796** registered patients who use SystemOnline. This allows you to request for your repeat medication, view your Summary Care Record and view Detailed Coded data, like blood results. If you want to get yourself setup, please go to the following web link, complete the request form and return back to the surgery.

<https://www.spinneyhillmc.co.uk/>

Your surgery needs you!

Have you ever thought about joining our Patient Participation Group?



Community Pharmacy Consultation Service (CPCS)

You can be referred to the CPCS service, where the pharmacist will call you to discuss your ailment and advice the possible medication treatment. This will allow you to receive alternative clinical guidance.



Specialist Musculoskeletal Clinician Joined the surgery



Spinney Hill Medical Centre now has a specialist Musculoskeletal clinician who you are able to see Face to Face every Wednesday & Thursday. If you have any of the following problems, then please call the surgery and request to be booked in with the specialist:

- All soft tissue injuries, sprains, strains and sports injuries
- Arthritis—any joint
- Problems with muscles, ligaments, tendons or bone EG: Tennis Elbow, Carpal Tunnel Syndrome, Ankle Sprains
- Spinal pain including lower back pain, mid-back pain and neck pain
- Spinal-related pain in arms or legs including nerve symptoms EG: Pins and Needles or numbness
- Post-Orthopaedic surgery

- 01 - The specialist will be able to assess you and diagnose what is happening.
- 02 - Give expert advice on how best to manage your condition
- 03 - Refer you on to specialist services if necessary.